MARYLAND
Department of Health

How Can I Get Help for My Child's Audiology Services?

As of July 1, 2018, Maryland Medicaid began covering audiology services for all Medicaid participants when they are determined to be medically necessary.

What are the audiology services that the Medicaid Program covers?

Covered services include:

- Assessments completed by a licensed audiologist,
- Hearing aid evaluations and routine follow-up for deaf or hard of hearing children and adults, and
- Hearing amplification services, which include:
    - Hearing aids and accessories,
    - Cochlear implants and related services, and
    - Auditory osseointegrated devices with or without soft bands and related services.

How can I tell if my child or I are in a HealthChoice (MCO) health plan or is in the Fee-for-Service (FFS) program?

Maryland Medicaid FFS cards are red and white. If you or your child is in the HealthChoice Program, you will have another card that is specific to their Managed Care Organization (MCO). If you are still not sure, you can call the Maryland Medicaid Helpline at 410-767-5800 and select option #2.

My child or I are either deaf or hard of hearing. How can my child or I receive audiology services?

Ask your primary care physician for a referral to an audiologist who participates in the Medicaid Program. You may have to receive a referral from your physician or preauthorization from the MCO before visiting an audiologist for an evaluation or treatment. You can make an appointment with any doctor who accepts Maryland Medicaid or, if enrolled in an MCO, who participates with your MCO.

If my child or I are in enrolled FFS Medicaid, who do I call for more information?

Call Stephanie Hood at 410-767-3998.

If my child or I are in an MCO, who do I call for more information?

Aetna Better Health of Maryland: 866-827-2710	MedStar Family Choice: 888-404-3549
Amerigroup Community Care: 800-600-4441	Priority Partners: 800-654-9728
Jai Medical Systems: 888-524-1999	UM Health Partners: 800-730-8530
Kaiser Permanente: 855-249-5025	United Healthcare: 800-318-8821
Maryland Physicians Care: 800-953-8854	